

Privacy Policy

This Privacy Policy is the only official and fully legitimate document created and shared by the website owner (in the text: “we”, “our”, “us”, “the owner”, etc). It represents the main Policy regarding different procedures and measures related to the user’s data, which will be taken by us, while he is interacting with XPN Network Pte Ltd. In short, this may be: collecting, storing, processing and sharing of the user’s personal and non-personal information, advertising policy, cookies and so on. The aim of this document is to inform our users about all the details and prevent misunderstanding regarding data usage.

The user is highly recommended reading the whole text, including every paragraph thoroughly and in advance. This will help both sides of the agreement avoid misunderstanding and law disputes. The user accepts this Policy automatically if she installs and launches XPN Network Pte Ltd at least once.

The required information

In order to comply with the legal obligation and guarantee an appropriate level of service, the owner of XPN Network Pte Ltd has to collect information about the user, device she uses and actions on the website, etc.

In general, data may be received in two main ways – directly from the user (e.g. if she supplies data at will while communicating with the Support or filling forms on the website) or automatically (e.g. device requirements, etc). For service providing we have to collect the following data types:

- personal information, which identifies the user (real name, age, sex, country, account photo if present or mail service, etc);
- device requirements (IP address, operating system version, hardware model, mobile ID, network information, screen resolution and other technical information);
- data, which was supplied to different third-party sources at the user’s will and is public and absolutely free to access;
- information given by the user during the direct communication with the website owner of the Support;
- Log data or crash information (the file will be sent automatically);

We do not collect, process or store the user’s sensitive information.

Purposes of gathering the data

Different parts of our service require gathering and usage of the mentioned above personal and non-personal information. The main purposes of data collecting are the improvement of our service and ensuring the best usage experience. This is possible to be done only by making all parts and options of XPN Network Pte Ltd fully available. This is why we require some technical or identifying information from every unique user. Nevertheless, there are some additional purposes of data gathering, including but not limited to:

- Correct work of third-party analytical and statistical services we refer to. By applying such programs and technologies, we get a variety of digital tools and sources, which help us upgrade the application's work, marketing campaign, distribution, etc.
- The correct work of third-party companies, which provide advertising services.
- Spam and fraudulent activity detecting. Tracking the user's on-website activity helps us prevent unauthorized access, potential threats, spam, and so on.

User's safety and data protection terms

All the data we gather, store, transmit and use is protected by the owner of XPN Network Pte Ltd. The user shouldn't worry about personal information safety. Although we apply all the effective and generally accepted methods, no absolute ways exist. However, we continue working hard on improving the safety level to make our service trustworthy.

User's rights include these statements:

The user is free to leave her complaint regarding the service by referring to any competent authority at her will. For example, if she wants to protect his rights or has evidence of violation.

The user has a right to know all the details regarding her data. Thus, she is allowed to request a report, which includes customized information according to the user's request.

All kinds of previously given permissions may be canceled at any moment.

The user can request full and immediate data removal even if she continues using the service.